

PUBLIC SERVICE ANNOUNCEMENT

Marshall Municipal Utilities Underground Facilities crews will start their annual fire hydrant flushing program **Sunday, October 1st**. They will start the flushing program at 7:00 a.m. with major trunk lines that go to Cargill, Spainhower Building, and Fitzgibbon Hospital.

Monday, October 2nd – Crews will work areas north of Arrow Street.

Tuesday, October 3rd – Crews will work all areas west of Odell Avenue, between Arrow and College, including all of the Westport Addition.

Wednesday, October 4th – Crews will work areas east of Odell Avenue, south of Arrow Street.

Thursday, October 5th – Crews will work areas south of College Street, west of Odell Avenue.

Customers are urged not to wash delicate white fabrics or clothing that might become stained during a washing cycle while MMU crews are flushing hydrants.

During this period we will also make a slight change in the water treatment process to facilitate an effective flushing program. Throughout the year, chloramines, or combined chlorine, are added to the water as the primary disinfectant. During the flushing program, chlorine is added in the uncombined state, commonly referred to as free chlorine. Free chlorine is a stronger disinfectant than combined chlorine, providing better availability to react with sediments suspended during flushing. During the conversion and flushing you may experience temporary changes in taste, odor and discoloration. This is normal and the water will remain safe for drinking, cooking, bathing, etc. The annual change from combined chlorine to free chlorine for this brief period is recommended by the Missouri Department of Natural Resources.

Customers could experience some discolored water and air in their house services as crews work in their area. The discoloration is due to the change in normal flow directions and sudden increase in flow velocity inside the water lines. If this problem persists, do not hesitate to call and inform Underground Facilities personnel (660-886-6966) and a crew will come and check the problem area.

Thank you for your cooperation in this matter.